

TIPS FOR REFILLING PRESCRIPTIONS

Deal Directly With Your Pharmacy

Call your pharmacy for refills. This is a service they provide for you. Have your bottle (or the box) on hand. If you don't have this, be sure you know the name of the medication and, if possible, the dose and directions. Most pharmacies will have your refill available in less than a day.

When refills have run out, or if your prescription does not specify refills, your pharmacy will call your provider's office. Your chart will be reviewed and the provider will decide what best meets your health care needs. This will take extra time, so call ahead at least two days before you run out of medicine.

Anticipate your medication needs

- Review all your medications with your current primary care provider at each visit. Make sure you have enough medication to last until your next scheduled appointment.
- Even if your prescription is over a year old, you should call your pharmacy to have it refilled. The pharmacy will call your provider to obtain authorization for refill.
- For more rapid service, call your pharmacist early in the day. Don't wait until afternoon.
- Refills on weekends, holidays or after 4 PM will take longer.

Special Refill Requests

All narcotic pain relief medication, sleep medications, anti-anxiety medications and mood elevating drugs are regulated by state law. They must be refilled by appointment during regular office hours only.

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